# **User's Manual**

For iVina 1200P Color Image Scanner



Doc. No.250-0227-E Rev. 1.0

iVina Inc.

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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# **EC Declaration of Conformity**

Manufacturer's Name: iVina Inc.

Manufacturer's Address: 732 Sussex Place, Milpitas, CA 95035, USA

declare that the product

*Model Number*: iVina 1200P

conforms to the following Product Specifications:

**Emission:** EN 50081-1 (1992)

EN 55022 (Class B) (1994) (Conducted/Radiated)

EN 61000-3-2 (Hormonics)(1996) EN 61000-3-3(Flicker) (1995)

**Immunity:** EN50082-1 (1992)

IEC 1000-4-2 (ESD) (1995) IEC 1000-4-3 (RS) (1995) IEC 1000-4-4 (EFT/Burst) (1995) IEC 1000-4-5 (SURGE) (1995)

Safety: Low Voltage Directive 73/23/EEC

Compliance: UL , C-UL , TUV/GS

# **TABLE OF CONTENTS**

CHAPTER 1	INTRODUCTION	1-1
CHAPTER 2	SCANNER INSTALLATION	2-1
	PRECAUTIONSUNLOCKING YOUR SCANNERCONNECTING THE CABLESPLACING YOUR ORIGINAL	2-1 2-2 2-2
CHAPTER 3		3-1
CHAPTER 4	CUSTOMIZING YOUR BUTTON PREFERENCES	4-1
	A GLANCE OF THE BUTTONS  BUTTON FUNCTION  COPY BUTTON  OCR BUTTON  SCAN BUTTON  EMAIL BUTTON  CUSTOMIZNG YOUR BUTTON PREFERENCES  CUSTOMIZING YOUR COPY PREFERENCES  CUSTOMIZING YOUR OCR PREFERENCES  CUSTOMIZING YOUR SCAN PREFERENCES  CUSTOMIZING YOUR EMAIL PREFERENCES	4-1 4-1 4-1 4-1 4-2 4-2 4-3 4-3

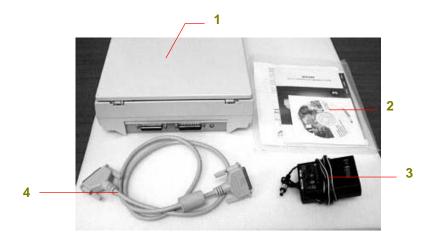
CHAPTER 5	WORKING WITH THE PUSH BUTTONS	5-1
	MAKING YOUR FIRST COPYSCANNING YOUR TEXT TO AN OCR APPLICATIONSCANNING YOUR PHOTO TO PAPERPORT	5-2 5-2
	SENDING YOUR IMAGE TO AN EMAIL APPLICATION	5-3
CHAPTER 6	SCANNING FROM WITHIN A TWAIN COMPLIANT APPLICATION	S 6-1
	STARTING YOUR FIRST SCAN FROM WITHIN A TWAIN APPLICATIO USING IVINA TWAIN WINDOW IMAGE TYPE SCANNING PARAMETERS & IMAGE CONTROL	6-3 6-3 6-6
	SCANNING	
CHAPTER 7	CARE AND MAINTENANCE	
	CLEANING	7-1
CHAPTER 8	TROUBLESHOOTING	8-1
	FREQUENTLY ASKED QUESTIONSTECHNICAL SUPPORT	8-2
CHAPTER 9	SPECIFICATIONS	
	MODEL: IVINA 1200P	9-1
INDEV		٨

# **Chapter 1** Introduction

Thank you for purchasing iVina 1200P color image scanner. iVina is one of the leading company in the world to deliver high quality image scanner.

iVina 1200P is a new flatbed scanner with evident push buttons at the front. These buttons feature one-step operation, which makes scanning intuitive, quick, and virtually user friendly.

To ensure the optimum performance of the scanner, please take a few minutes to read through this manual before you install and operate the scanner. The manual contains valuable information of how to unpack, install, operate, and maintain the scanner properly. Figure 1-1 below shows the package contents. Please check if all items are well received. If there is any item missing or damaged, please contact your nearest dealer immediately for replacement.



- 1. Scanner main unit
- Bundled Software CD & Quick Guide
- 3. Power adaptor
- 4. Scanner Cable

Figure 1-1 Package Contents

Note: When unpacking the scanner, retain the packing material and shipping box in case you may transport the scanner in the future.

# **Chapter 2 Scanner Installation**

#### **PRECAUTIONS**

- Keep the scanner out of direct sunlight. Direct exposure to the sun or excessive heat may cause damage to the unit.
- Do not install the scanner in a humid or dusty place.
- Be sure to use the proper AC power source.
- Place the scanner securely on an even, flat surface. Tilted or uneven surfaces may cause mechanical problems.

#### **UNLOCKING YOUR SCANNER**

To protect the scanning unit from damage during transportation, a lock switch is designed at the back of the scanner to keep the scanning unit from moving. To unlock the scanner, move the lock switch up as shown in Fig. 2-1.

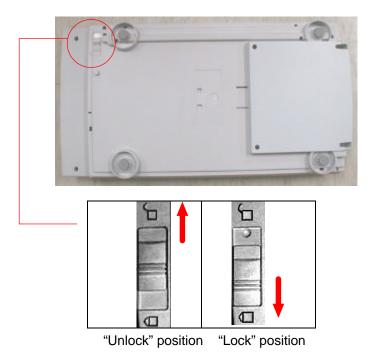


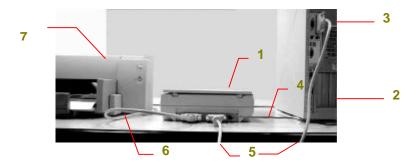
Figure 2-1 Unlocking the Scanner

Note: When you need to transport the scanner, be sure to move the lock switch to the "lock position"; otherwise, unexpected damage should cause the scanner malfunction and void the warranty.

#### **CONNECTING THE CABLES**

Connect iVina 1200P to your computer as shown in Figure 2-2.

- 1. Plug one end of the supplied scanner cable to the parallel port at the back of the scanner and the other end into your computer where the printer port cable was plugging.
- 2. Connect the small end of the power adapter into the power jack on the back of the scanner.
- 3. Plug the large end of the power adapter to the power outlet. Now, the scanner will be automatically powered on.

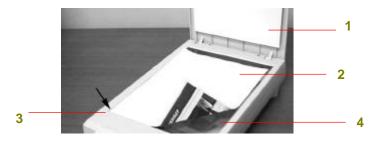


- 1. Scanner
- 2. Host computer
- 3. Parallel port
- 4. Power cable
- 5. Scanner cable(supplied)
- 6. Printer cable(not supplied)
- 7. Printer

Figure 2-2 Cable connection

#### **PLACING YOUR ORIGINAL**

Open the document cover and then place your original face down on the document glass as shown in Fig. 2-3. Make sure to align the upper right corner of your original to the alignment mark.



- 1. Document cover
- 2. Original document
- 3. Alignment mark
- 4. Document glass

Figure 2-3 Placing the original

# **Chapter 3 SOFTWARE INSTALLATION**

#### SYSTEM REQUIREMENT

To run iVina 1200P at rated speed, the following minimum requirements are highly recommended:

- IBM compatible PC 486, Pentium or later
- Microsoft Windows 95, Windows 98, or Windows NT
- One printer port available (EPP/ECP/SPP)
- 100 Megabytes of available hard disk space for installation
- 16 Megabytes of RAM (32 Megabytes or higher recommended)
- A video graphics array (VGA) monitor
- A Microsoft Windows-compatible pointing device (e.g., mouse)
- A CD-ROM drive

#### THE INSTALLATION PROCEDURES

Before installation, please close all the applications including the anti-virus program running at your computer.

1. Insert the supplied CD into your CD-ROM. The Installation menu as shown in Figure 3-1 appears.

Note: If the Installation menu fails to appear, an alternative method is to click the Start button on the task bar, choose Run, and type "d:\cdsetup.exe" (D: your CD-ROM drive in use) and click O.K.

- 2. Click "Install Software". A second menu shown as Figure 3-2 appears. This menu lists various software contained in the CD including the scanner driver and the bundled software applications such as MGI PhotoSuite, Xerox TextBridge OCR, and Button Manager, and PaperPort.
- 3. Follow the on-screen instructions to install the scanner driver and all the applications individually.
- 4. Restart the computer after the above installation have been completed done.



Figure 3-1



Figure 3-2

# Chapter 4 CUSTOMIZING YOUR BUTTON PREFERENCES

#### A GLANCE OF THE BUTTONS



Figure 4-1 A glance of the buttons

#### **BUTTON FUNCTION**

#### **COPY BUTTON**

A press of the Copy button allows you to get an immediate copy for your scanned image directly from your printer.

#### **OCR BUTTON**

A press of the OCR button allows you to convert your original text into editable text with a word processor.

#### **SCAN BUTTON**

A press of the Scan button allows you to scan your photo and display the image on the desktop of PaperPort, the powerful document management application.

#### **EMAIL BUTTON**

A press of the Email button allows you to send your scanned image to your email application as an attached file.

#### **CUSTOMIZNG YOUR BUTTON PREFERENCES**

#### **CUSTOMIZING YOUR COPY PREFERENCES**

1. After installing the Button Manager software application and restarting your computer, the Preferences dialogs box will be automatically displayed as shown in Figure 4-1.

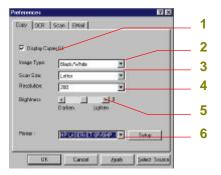
An alternative method to prompt the Preferences dialog box is to double-click the iVina Button Manager 9:04 AM icon at the right corner of your task bar and choose "Preferences" when a pop-up menu appears.



Figure 4-2

Note: If the iVina Button Manager icon at your task bar contains an exclamation mark like this means you have not selected the right scanner. Please click the iVina Button Manager icon then choose "Select scanner" and select "iVina 1200P". Finally choose "connect scanner". Then, the exclamation mark will be disappeared.

2. To customize the Copy preferences, please refer to the following steps.



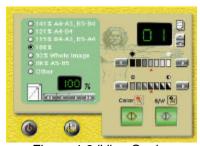


Figure 4-3 iVina Copier

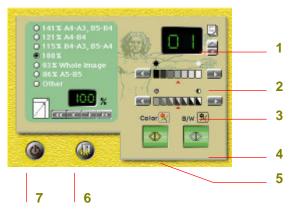
1). Check to display the iVina Copier as shown in Figure 4-3 which allows you to operate it as a normal copier.

#### To customize your iVina Copier preferences, please refer to next page.

- 2). Choose proper image type. (See Chapter 6 for more detail about the image type.)
- 3). Choose proper scan size from a list of Letter, A4, A5, 3"x5", Business Card, etc.
- 4). Choose proper resolution. (See Chapter 6 for more detail about the resolution.)
- 5). Adjust the degree of your brightness by moving the slider to the right or left.
- Choose your printer.
- 7). Choose "OK" to save the above settings.

#### **CUSTOMIZING YOUR IVINA COPIER PREFERENCES**

1. If the item of "Display Copier UI" was previously selected in the Copy preferences dialog box, after pressing the Copy button, the iVina Copier window as shown below will be displayed.



- 1. Copy count
- 2. Brightness
- 3. Contrast
- 4. Start Black & White copy
- 5. Start Color copy
- 6. Preferences

7. Exit Figure 4-4 iVina Copier window

2. Press the Preferences button to display the iVina Copy preferences dialog box. The Preferences dialog box allows you to change the settings to produce the best copy result. Details in choosing the best setting for your particular original, please refer to Chapter 6.



Figure 4-5 Copier Preferences dialog box

- 1). **Resolution:** Select proper resolution. (Refer to Chapter 6.)
- 2). Scan Size: Select proper scan size including Max., Letter, A4, B5, A5, and Auto Crop. Among them, the auto crop is a convenient feature to automatically crop your scanned image to fit your existing paper even if your original is not aligned near the alignment mark. This is particularly useful if your printer comes with *fit to page* feature.
- 3). Mode: Select proper image mode including Gray, LineArt, Halftone, Background Removal, Auto. Among them, background removal can automatically remove the unwanted background color for your original to sharpen your text. The Auto is an optimized mode regardless of the contents of your original.

#### CUSTOMIZING YOUR OCR PREFERENCES

- 1. Repeat step 1 in the previous section Customizing your Copy preferences.
- 2. In the Preferences dialog shown as Figure 4-2, choose the "OCR" tab to display the OCR preferences dialog box as shown in Figure 4-6.
- 3. To customize your OCR preferences, please refer to the following steps.

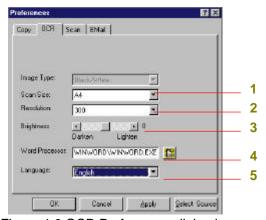


Figure 4-6 OCR Preferences dialog box

- 1). Choose proper scan size from a list of Letter, A4, A5, 5"x3", Business Card, etc.
- 2). Choose proper resolution (Recommend to choose 300 dpi). (See Chapter 6 for more detail about the resolution.)
- 3). Adjust the degree of your brightness by moving the slider to the right or left.
- 4). Choose the location of your word processor.
- 5). Choose your desired language for your original text.
- 6). Choose "OK" to save the above settings.

#### **CUSTOMIZING YOUR SCAN PREFERENCES**

- 1. Repeat step 1 in the previous section Customizing your Copy preferences.
- 2. In the Preferences dialog shown as Figure 4-2, choose "Scan" tab to display the Scan preferences dialog box as shown in Figure 4-7..
- 3. To customize the Scan preferences, please refer to the following steps.

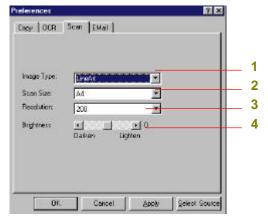


Figure 4-7 The Scan Preferences dialog

- 1). Choose proper image type. (See Chapter 6 for more detail about the image type.)
- 2). Choose proper scan size from a list of Letter, A4, Business Card, etc.
- 3). Choose proper resolution. (See Chapter 6 for more detail about the resolution.)
- 4). Adjust the degree of your brightness by moving the slider to the right or left.
- 5). Choose "OK" to save the above settings.

#### **CUSTOMIZING YOUR EMAIL PREFERENCES**

- 1. Repeat step 1 in the previous section Customizing your Copy preferences.
- 2. In the Preferences dialog shown as Figure 4-2, choose "Email" tab to display the Email preferences dialog box as shown in Figure 4-8.
- 3. To customize the Email preferences, please refer to the following steps.

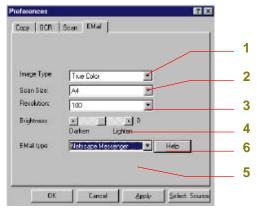


Figure 4-8 the Email Preferences dialog

- 1). Choose proper image type. (See Chapter 6 for more detail about the image type.)
- 2). Choose proper scan size from a list of Letter, A4, Business Card, etc.
- 3). Choose proper resolution. (See Chapter 6 for more detail about the resolution.)
- 4). Adjust the degree of your brightness by moving the slider to the right or left.
- 5). Choose proper Email software application.
- 6). Click the Help button to follow the procedure to set up proper email software as your default email software application. Otherwise, the email button can not function properly.
- 7). Choose "OK" to save the above settings.

Note #1: Followings are the respective procedures to set up the default e-mail software application for several popular e-mail software applications such as Outlook Express, Netscape Messenger, or Eudora:

#### Outlook Express

- 1). Select Options from the Tools menu in Outlook Express.
- **2).** In the Options dialog box, click the General tab.
- 3). Select the "Make Outlook Express my default e-mail program" option.
- 4). Select the "Make Outlook Express my simple MAPI client" sub option.
- 5). Choose "Apply" and close Outlook Express.

#### Netscape Messenger

- 1). Select Preferences from the Edit menu in Netscape.
- 2). From the category list, select Mail Server from the Mail & Groups item.
- 3). Click the More Option button.
- **4).** From the More Mail Server preferences dialog box, select Use Netscape Messenger from MAPI-based applications.
- 5). Close Netscape Messenger.

#### Eudora

- 1). Select Options from the Tools menu in Eudora.
- 2). From the category list, select MAPI.
- 3). Select "Always from the USE QUALCOMM Eudora MAPI server" option.
- 4). Choose "Apply" and close Eudora.

Note #2: The following table lists the major default settings for the linked applications:

Setting	Сору	OCR	Scan	Email
Image Type	Black & white	Black & white	True color	True color
Scan Size	Letter	Letter	Letter	6"x4"
Resolution	100 dpi	300 dpi	100 dpi	100 dpi

# **Chapter 5 Working WITH THE PUSH BUTTONS**

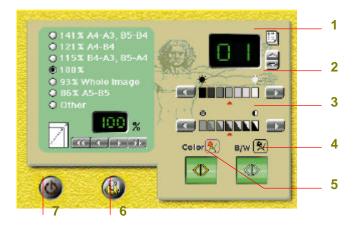
This section provides the simple operation steps with illustrations to make the best of the button scanner.

#### **MAKING YOUR FIRST COPY**

- 1. Place your original face down on the document glass.
- 2. Press the Copy button. The scanning message is first displayed, and then in a second the copying is done through a designated printer.

Or

2. If the item of "Display Copier UI" was previously selected in the Copy preferences dialog box, after pressing the Copy button, the iVina Copier window as shown below will be displayed to allow you to access a variety of copy features and operate it just like a normal copier.



- 1. Copy count
- 2. Brightness
- 3. Contrast
- 4. Start Black & White copy
- 5. Start Color copy
- 6. Preferences
- 7. Exit

Figure 5-1 iVina Copier window

#### SCANNING YOUR TEXT TO AN OCR APPLICATION

- 1. Place your original face down on the document glass.
- 2. Press the OCR button. Your original text will be automatically converted into editable text in a word processor.

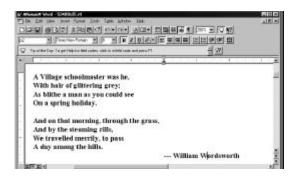


Figure 5-2 A word processor window

#### **SCANNING YOUR PHOTO TO PAPERPORT**

- 1. Place your original face down on the document glass.
- 2. Press the Scan button. Your scanned image will be displayed in the desktop of PaperPort.

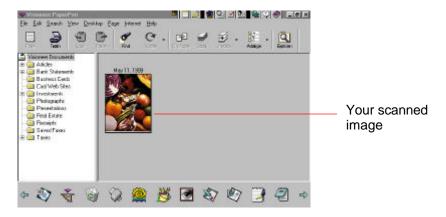


Figure 5-3 PaperPort desktop

Note:

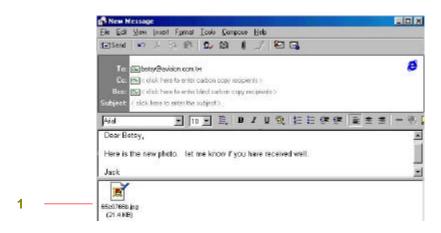
See detailed PaperPort user's manual to learn to know the powerful document management tool.

#### SENDING YOUR IMAGE TO AN EMAIL APPLICATION

- 1. Place your original on the document glass.
- 2. Press the Email button. The scanning message is displayed and within a few seconds, your original image is scanned and sent to the designated email application as an attached file shown below (See the following illustration.)



Figure 5-4 Netscape Messenger window



1. Your scanned image

Figure 5-5 Outlook Express window

# Chapter 6 SCANNING FROM WITHIN A TWAIN COMPLIANT APPLICATIONS

The iVina 1200P provides an alternative method to scan your image without pressing the push buttons. You can start iVina TWAIN window from within a TWAIN compliant application to proceed your scanning task. The command to start the iVina TWAIN window may vary due to different software applications. To check the correct command, please refer to the user manual of the relevant software application.

#### STARTING YOUR FIRST SCAN FROM WITHIN A TWAIN APPLICATION

- 1. Start your TWAIN compliant application such as PaperPort (which is bundled in the CD), or Adobe PhotoShop after placing the document upside down on the document glass.
- 2. From the File menu, choose Select Source to select iVina 1200P your Twain source.

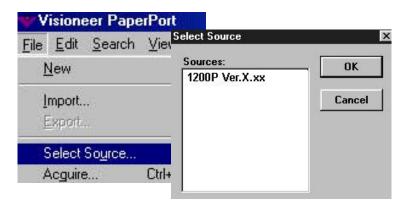


Figure 6-1 Select Source dialog box

- 3. Choose Acquire to prompt the iVina TWAIN window as shown in Figure 6-2.
- 4. Click the Preview or Scan button to preview or scan your document or image.

\*TWAIN: Stands for  $\underline{\mathbf{T}}$  echnology  $\underline{\mathbf{W}}$  ithout  $\underline{\mathbf{A}}$ n  $\underline{\mathbf{I}}$  nteresting  $\underline{\mathbf{N}}$  ame, an industry-standard protocol which exchanges information between the application and image acquisition device such as scanner

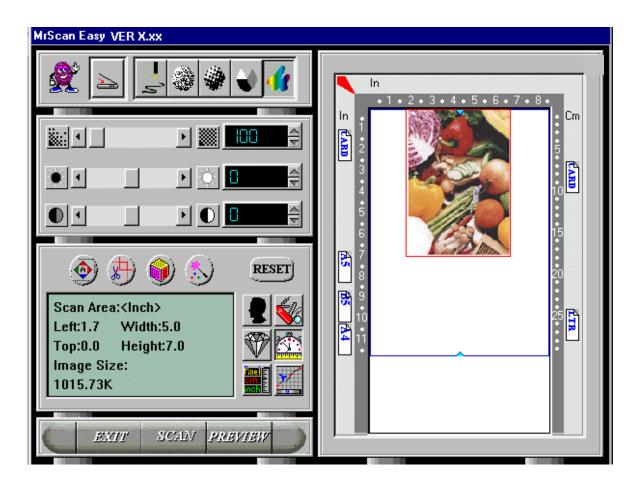
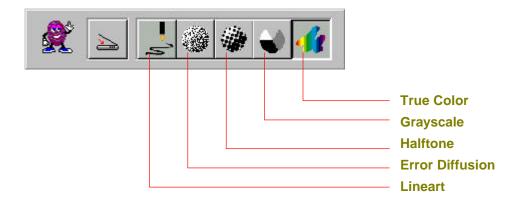


Figure 6-2 iVina TWAIN window

#### **USING IVINA TWAIN WINDOW**

#### **IMAGE TYPE**

The scanner provides several image types as explained in below:



#### Line art

Lineart presents the image in black and white only and there are no intermediate shades of gray in between. That means each pixel of the image is 100% black or 100% white. Lineart is the best choice of image type if you want to scan text, pen or ink drawing. Since only 1-bit of black or white information is required for each *pixel\**, the disk space required for saving lineart image is only about 1/24 of that required to save 24-bit true color images.

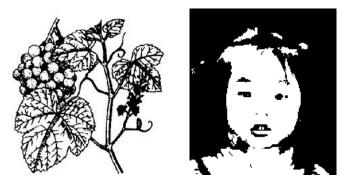


Figure 6-3 Lineart Image

<sup>\*</sup>Pixel: A combination of two words: picture and element, a pixel is a single dot on a computer display or in a digital image.

#### Halftone

In addition to the black and white display, Halftone simulates gray scale by using different size of dots. Particularly when you view the image at a certain distance, it looks very closely like a gray image yet it consumes the least disk space. Halftone is the picture that we usually see in newspapers or magazines. Since Halftone is one type of black and white image, the disk space required to save a halftone image is 1/24 of that required to save a 24-bit true color image.

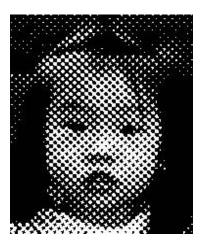


Figure 6-4 A halftone image

#### Grayscale (4096 levels gray scale/Internally)

Usually, a single-channel image consists of at least 8-bit or 256 levels of shades of gray in an image. However, the scanner with 12 bits produces a Gray image with 4096 shades of gray between pure black and pure white. Gray is the best choice of image if you wish to scan a black and white photograph. With 12 bits of color information per pixel, the disk space required to save a gray image is eight times more than lineArt and 1/3 of that required to save a 24-bit true color image.



Figure 6-5 A grayscale image

#### **Error Diffusion**

While presenting black & white image and taking up but a minimum storage space(1/24 of that of a 24-bit true color image), error diffusion gives good image texture and excellent image details. Diffusion also minimizes the interference patterns that can occur after scanning halftone images, such as those found in magazines, books, and newspapers.

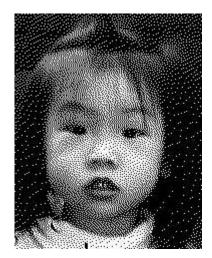


Figure 6-6 An error diffusion image

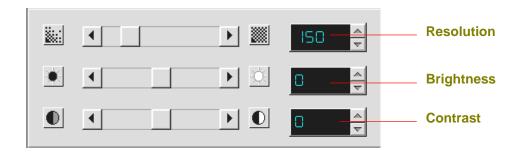
#### **True Color**

A 36-bit Color image consists of three 12-bit color channels. The red, green, and blue channels are mixed together to create a combination of one billion( $2^{36}$ ) colors which give a more true-to-life quality to the image. True Color is the best choice if you want to scan a color photo.



Figure 6-7 A true color image

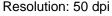
#### SCANNING PARAMETERS & IMAGE CONTROL



#### Resolution:

The number of dpi (dots per inch) that the scanner uses for a *scan*. Usually the greater the number, the higher the resolution. Yet up to a certain level, the resolution will not be visually increased but the disk space will be increased. A higher resolution (over 600 dpi) will only be recommended when you need to scan a small area under True Color mode.







Resolution: 150 dpi

#### Tips:

- 1. For your information, an A4 size color image scanned at 300 dpi at True Color mode consumes approximately 25 MB of disk space. A higher resolution (usually means over 600 dpi) is recommended only when you need to scan a small area at True Color mode.
- 2. You can also refer to the following table to choose a proper resolution while applying your image to other application.

Scanner Settings Application	Image Type	Resolution (dpi)
File, Fax, E-mail Your Document	LineArt	200
View, Copy, Edit Your Color Picture	True Color	100
OCR* Your Document	LineArt	300

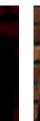
\*OCR: Stands for Optical Character Recognition, the process to convert an image to a text format.

#### **Brightness:**

Adjusts the lightness or darkness of an image. The higher the value, the brighter the image.

Normal

Decrease your Brightness



Increase your Brightness

Contrast:

Adjusts the range between the darkest and the lightest shades in the image. The higher the contrast, the bigger the difference of the gray level.

Decrease your Contrast

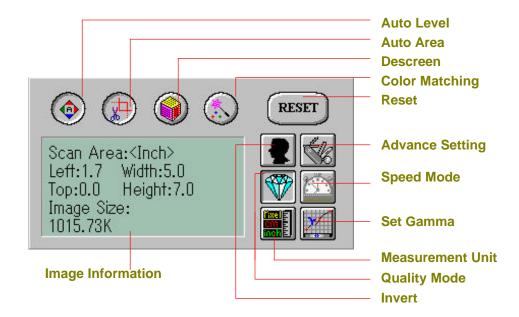


Normal



Increase your Contrast





#### Auto Level:

Optimizes the scanned image.

Before Auto Level



After Auto Level



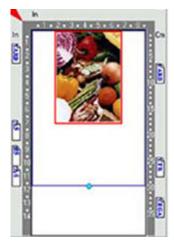
#### Auto Area:

Automatically sets the whole document as the scan area, no matter what its size.

Before Auto Area



After Auto Area



#### Descreen:

Eliminates the Moire patterns commonly found in printed matter.

Before descreen



After descreen



#### **Color Matching:**

Adjusts the color quality of the image to make it close to the original. This function uses default parameters to adjust the image.

Before Color Matching



After Color Matching



#### Reset:

Resets the scanning parameters you set.

#### Invert:

The invert command reverses the brightness and the color in the image. For color images, each pixel will be changed into its complementary color at the command of *Invert*.

Original



After Invert



#### **Advance Settings:**

The Advance Settings provides several functions such as Dynamic Background Removal, Color Drop-out and SRGB. These functions are briefly explained as below:

1). DBR(Dynamic Background Removal) - Apply exclusively when you need to scan as an Lineart image . The DBR function incorporates a few enhanced options to allow you to remove background color to sharpen your text or drawing.

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After applying DBR option

2). Color drop-out - Apply exclusively when you need to scan as a black and white image

The Color drop-out function allows you to remove one of the R(Red), G(Green), or B(Bue) color or to convert all the color data into Neutral Gray. For example, if you want to remove the text or background in blue color, simply check the Blue Channel then the text or background in blue color will be removed. On the other hand, if your original contains various color data, then check the Neutral Gray to retain all the color data in gray since removing either one of the red, green, or blue color will inadvertently affect the rest color data as every color contains different elements of each of the red, green, and blue channel. See the result below:

Your original with blue color background

"The trees are in their autumn beauty,
The woodland paths are dry,
Under the October twilight the water
Mirrors a still sky;
Upon the brimming water among the stones
Are nine-and-fifty Swans."
----W.B. Yeats

After click the B(Blue) channel

"The trees are in their autumn beauty,
The woodland paths are dry,
Under the October twilight the water
Mirrors a still sky;
Upon the brimming water among the stones
Are nine-and-fifty Swans."

—W.B. Yeats

Your original with red watermark

Marketing

ABC Inc. distributes and sells its product worldwide through DEMs/DDMs, any matributors.

As of June 1999, ABA his employed over 21 well trained marketing, sales, and any fersonnel.

To better serve to the market, ABC has assigned an account manager for each of its DEM/DDM oustomers. These account managers are responsible for effectively coordinate the outstanding issues in sales, manifacturing, or development and assure the status of each customer's product is properly monitored. Our goal is to achieve and maintain complete outstmer satisfaction.

After click the R(Red) channel

Marketing

ABC he, distributes and side its product workwise through OEMs/ODMs, and distributes.

As of June 1999, ABC has employed over 21 well trained marketing, sales, and support personnel.

To better serve its customers, ABC has assigned an account manager for each of its OEMO DM outcomers. These account manager are responsible for effectively, coordinating the outstanding bases in sales, manufaculing or each ofference and assuring the status of each outstanding brookers product is properly mentioner. Our goal is so achieve and maintain complete customer satisfaction.

3). SRGB(Standard Red, Green, and Blue) - Apply exclusively when you need to scan a color image

The SRGB function allows your scanned image to retain the same image quality among your scanning software, computer monitor, and printing output if both your computer monitor and printer support SRGB. However, the gamma adjustment will be disabled while applying this item since it has been optimized.

Note: The factory default setting is SRGB enabled.

#### Quality/Speed Mode:

Users can select the mode to perform scanning according to their own need. Select quality mode scanning if your emphasis is on the quality of the scanned image. Or you can select speed mode scanning if you want to speed up the scanning process.

#### Measurement Unit:

Represents the different measuring systems to be used in each scan.

Pixel Inch Cm

Scan Area:<Pixel> Left:0 Width:850 Top:0 Height:1012 Image Size:

Scan Area:<Inch>
Left:0.0 Width:8.5
Top:0.0 Height:10.1
Image Size:
2.46M

Scan Area:<Cm>
Left:0.0 Width:13.0
Top:0.0 Height:9.3
Image Size:
1.29M

#### Image Information:

2.46M

Gives related information of the scanned image.

#### Set Gamma:

Adjusts the midtone of the image yet without losing details of the lightest and the darkest areas at the same time.









#### SCANNING



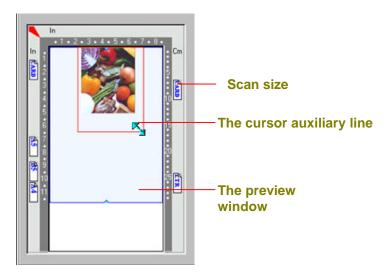
**Preview:** Previews your image roughly and allocates the area to be scanned.

**Scan:** Execute the Scans action.

**Exit:** Cancels the current job.

**Document Size:** To designate the size of your document, just click on its icon on the margin of the preview window.

As shown in the figure below, in the Preview window, you can define the area to be scanned by dragging the four cursor auxiliary lines.



# Chapter 7 CARE AND MAINTENANCE

#### **CLEANING**

There are times the document glass is contaminated with dusk or toner particles. To ensure quality scanning result, please wipe the document glass occasionally.

#### To clean the document glass,

- 1. Open the document cover as shown in Figure 7-1.
- 2. Dip a soft clean cloth with isopropyl alcohol(95%). And gently wipe the document glass until the dusty particles are thoroughly removed.



Figure 7-1 Cleaning the document glass

## **Chapter 8** TROUBLESHOOTING

#### FREQUENTLY ASKED QUESTIONS

Question: When the scanner is powered on, it makes noises and won't stand ready.

**Answer:** There are two possibilities:

- 1) You might fail to push the scanner shipping lock to its "use" position. If this is the case, pull the scanner status switch to its "use" position first.
- 2) The scanner is not placed on an even, flat desktop surface. This may cause the scanner to malfunction.

#### Question: The scanner is powered on, but the lamp does not light up.

**Answer:** The lamp is probably out of order. Contact your local dealer or distributor to replace the lamp. For your information, the average life time of the lamp is about 15,000 hours and the operating temperature for the scanner is between 10°C(50°F) and

40°C(104°F).

#### Question: While scanning, the scanner often makes noises, or it scans back and forth.

**Answer:** Usually this means the memory of your computer is not enough or the speed of your CPU too slow. Please try to increase your memory to at least 32M.

#### Question: Why is it that the scanned image always comes out to be too dark?

**Answer:** 1) Modify the Gamma setting to 1.8~2.2 for your monitor and, when printing, set the Gamma setting to 2.2 for your printer.

2) Adjust the Brightness setting from the user interface to get a brighter image.

Question: The scanner works well except for the line art image. The lines in the image seem to be much thicker than the original one.

**Answer:** Increase the Brightness or adjust the Threshold setting to improve line art image.

#### **TECHNICAL SUPPORT**

iVina provides technical support for 1200P at iVina Technical Assistance Center. Before contact with us, please prepare the following information.

- Scanner serial & revision number (located on the bottom of the scanner)
- ❖ Hardware configuration (e.g., your host type, RAM size, free disk space, etc.)
- The name and version of your software application
- The version of your scanner driver.

#### Please contact us at:

iVina Inc.

Address: 6815 Mowry Ave. Newark CA 94560, USA

**Telephone** +1 (510) 739-2369

number:

**Fax number:** +1 (510) 739-6060

# **Chapter 9 SPECIFICATIONS**

All specifications are subject to change without notice.

MODEL: iVina 1200P

Scanner Type: Flatbed Scanner with Push Buttons

Optical Resolution: 600 dpi \* 1200 dpi (H\*V)

Maximum Resolution: 19200 dpi

Scanning Modes: Black & White mode

Halftone mode Error diffusion

Grayscale(12 bits scanning/8 bits output)
Color(36 bits scanning/24 bits output)

Document Size: 8.5" x 11.7"(WxH)

Interface: Parallel Port(EPP/ECP/SPP)

Power Source: 100Vac~240Vac, 50~60Hz, external

Power Consumption: 12 watts(12Vdc, 1A) Dimensions: (WxDxH): 470x260x100(mm)

Weight: 2.9kg(6.3lbs)

### **INDEX**

	LineArt, Halftone, Error Diffusion, Gray, True
$\boldsymbol{A}$	Color · 6-3
	Invert · 6-9
Advance Settings · 6-10	
alignment mark · 2-2	L
Auto · 5-2	L
Auto Area · 6-8	LineArt · 6-3
Auto Crop · 5-2	lock switch · 2-1
Auto Level · 6-8	IOON SWITCH - Z-1
Auto Level · 0-0	17
D.	M
B	
	Making your First Copy · 5-1
Brightness · 6-7	
button function	O
Copy, OCR, Scan, Email · 4-1	O
	OCR · 6-6
$\overline{C}$	OCR button · 4-1
C	OON bullon · 4-1
Color Matching · 6-9	D.
Contrast · 6-7	P
Copy button · 4-1	
	Preview · 6-12
Copy preferences dialog · 5-1, 5-2	
customizing your copy preferences · 4-2	Q
customizing your email preferences · 4-5	£
Customizing your OCR preferences · 4-3	Quality/Speed Mode · 6-11
Customizing your Scan Preferences · 4-4	Quality/Opeed Mode · 0-11
	D.
D	R
Descreen · 6-9	Reset · 6-9
Display Copier UI · 5-1	Resolution · 6-6
$\overline{E}$	S
L	~
Email button · 4-1	Scan · 6-12
Email bullon · 4-1	Scan button · 4-1
-	Scan Size
G	Max., Letter, A4, B5, A5, Auto Crop · 5-2
	Scanning your photo to paperport · 5-3
Gamma · 6-11	Scanning your Text · 5-2
Gray ⋅ 6-4	
•	sending your image to an email application $\cdot$ 5-4
И	
H	T
Halfiana C.A	
Halftone · 6-4	True Color · 6-5
	TWAIN · 6-1
I	

Image Type · 6-6